

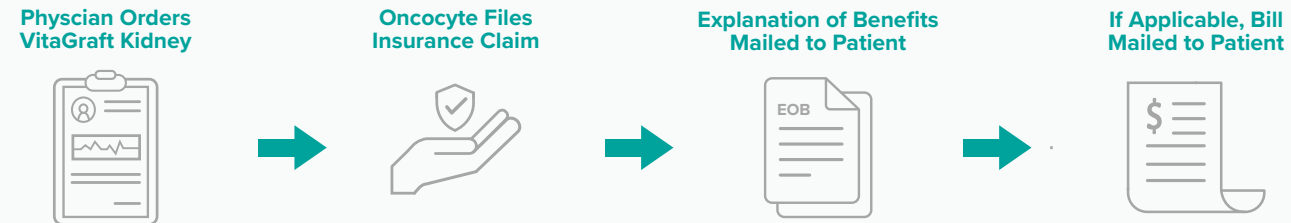
Patient Billing Guide

Oncocyte is committed to increasing access to personalized testing for all kidney transplant patients.

We realize that each patient's situation is unique and are here to support you throughout the insurance claim and billing process. We believe every patient who could benefit from **VitaGraft Kidney** testing should have access to our test and are committed to helping you manage related out-of-pocket expenses.



The billing process



Is VitaGraft Kidney covered by my insurance?

Patients with Medicare coverage

Medicare patients have no out-of-pocket cost for VitaGraft Kidney when deemed medically necessary by your physician.

Patients with commercial or private insurance

We accept all insurance plans and will bill your insurance directly. Coverage may differ depending on your insurance plan. If your claim is denied, we will work with your insurance provider to file an appeal to obtain coverage, the success of which will depend on your particular policy.

Uninsured patients

We are committed to accessible testing for all patients. Oncocyte will work with you to ensure that the cost of VitaGraft Kidney is affordable by offering a financial assistance program and interest-free payments. Please see the financial assistance program section for more information.

Patient Support

We are here to help



Financial assistance program

Patients who meet specific criteria may be eligible for financial assistance to reduce the cost of testing. Oncocyte will conduct an individual assessment to evaluate your eligibility for the program upon completion of the Financial Assistance Application below.



Scan to download the
Financial Assistance
Application

For any questions please contact us using the information below.

Oncocyte Customer Service Team
Phone: **1-844-621-8880**
Email: customer.service@oncocyte.com

Oncocyte Billing Specialists
Phone: **1-844-679-6600**



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ONCOCYTE CORPORATION 2 International Plaza / Nashville, TN 37217 / www.oncocyte.com / info@oncocyte.com / 949.409.7600

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